

# Technical Requirements for Canvas



## Educational Technology

This guide provided the minimum technical requirements  
for Canvas

Troy University

Troy, Alabama 36082

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Hardware/Platform	<b>Microsoft Windows</b>			
Operating System	Windows 7 Service Pack 1	Windows 8.1	Windows 10 Version 1703 (Creators Update)	
Total RAM	16 GB			
Web Browsers	Chrome Version 60.0 or later and Firefox 54.0 or later			
CPU	Intel Pentium III/AMD Athlon processor (1GHz+)			
Screen Size	1024 x 768 (minimum of 800x600)			
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)			
Adobe Reader	Adobe Reader DC			
Adobe Flash	Version 26.0.0.137 or later			
Hardware/Platform	<b>Apple Macintosh</b>			
Operating System	OS X 10.10 Yosemite	OS X 10.11 El Capitan	macOS 10.12 Sierra	macOS 10.13 High Sierra
Total RAM	4 GB			
Web Browser	Chrome Version 60.0 or later and Firefox 54.0 or later			
CPU	Intel (1GHz+)			
Screen Size	1024 x 768 (minimum of 800x600)			
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)			
Adobe Reader	Adobe Reader DC			
Adobe Flash	Version 26.0.0.137 or later			
Hardware/Platform	<b>Chromebook</b>			
Operating System	chromeOS 59.0		chromeOS 60.0	
Total RAM	1 GB			
Web Browser	Chrome Version 59.0		Chrome Version 60.0	
CPU	2 GHz+			
Screen Size	1024 x 768 (minimum of 800x600)			
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)			
<b>Important Notes:</b>				
Screen Readers	<ul style="list-style-type: none"> <li>• VoiceOver <ul style="list-style-type: none"> <li>○ Macintosh</li> <li>○ <a href="https://www.apple.com/accessibility/mac/vision/">https://www.apple.com/accessibility/mac/vision/</a></li> </ul> </li> <li>• JAWS <ul style="list-style-type: none"> <li>○ Windows</li> <li>○ <a href="http://www.freedomscientific.com/Products/Blindness/JAWS">http://www.freedomscientific.com/Products/Blindness/JAWS</a></li> </ul> </li> <li>• NVDA <ul style="list-style-type: none"> <li>○ Windows</li> <li>○ <a href="https://www.nvaccess.org/">https://www.nvaccess.org/</a></li> </ul> </li> <li>• ChromeVox <ul style="list-style-type: none"> <li>○ Windows and Macintosh and ChromeOS</li> <li>○ <a href="http://www.chromevox.com/installing.html">http://www.chromevox.com/installing.html</a></li> </ul> </li> </ul>			

**The following technologies are NOT supported:**

- Internet Explorer 6 and Internet Explorer 7 and Internet Explorer 8
- Internet Explorer 9 and Internet Explorer 10
- Firefox 1.x, 2.0, 3.0, and 3.5
- Safari 2.0, 3.x (or any version on Windows)
- Mac OS X 10.4 "Tiger"
- Mac OS X 10.5 "Leopard"
- Mac OS X 10.6 "Snow Leopard"
- Mac OS X 10.7 "Lion"
- Mac OS X 10.8 "Mountain Lion"
- Mac OS X 10.9 "Mavericks"
- Windows XP Service Pack 3
- Windows Vista Service Pack 2
- Windows 7 (No Service Pack)
- Windows 8.0 (No Service Pack)
- Java 5 and Java 6 and Java 7

Internet Explorer 11 is only supported on Windows 7 and Windows 8.1 versions.

**Microsoft Corporation support:**

- Windows 7 Service Pack 1 (SP1)
  - Mainstream support ended January 12, 2015.
  - Extended support ends January 14, 2020.
- Windows 8.1
  - Mainstream support ends on January 9, 2018.
  - Extended support ends on January 10, 2023.
- Windows 10 Version 1703 (Creators Update)
  - Mainstream support until October 13, 2020
  - Extended support until October 14, 2025

<http://windows.microsoft.com/en-us/windows/products/lifecycle>