

Dr. Ping He
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School of Hospitality, Sport and Tourism Management
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Education

Ph. D., Virginia Tech.

MS, University of Massachusetts Amherst.

BS, Sichuan Institute of Light Industry and Chemical Technology.

Development Activities Attended

Conference Attendance, "2011 Troy University Business Symposium," Troy, AL. (August 11, 2011).

Seminar, "Plagiarism: Old Problem, New Tools," Troy, AL. (June 8, 2011).

Conference Attendance, "The 12th International Research Symposium on Service Excellence in Management," Center for Hospitality Research, School of Hotel Administration Cornell University, Ithaca, New York. (June 2, 2011 - June 5, 2011).

Continuing Education Program, "FRN1101-Introductory French I," Troy, AL. (August 13, 2010 - December 6, 2010).

Seminar, "Supervisory Skills Training." (September 23, 2010).

Workshop, "Creative Thinking Management Training," Troy University, Troy, AL. (June 9, 2010).

Conference Attendance, "Troy University Research Symposium," Montgomery, AL. (February 25, 2010 - February 27, 2010).

Conference Attendance, "annual Hospitality Industry Workplace Diversity Conference," Houston University, Conrad N. Hilton College, Houston, Texas. (June 4, 2009 - June 5, 2009).

Conference Attendance, "Troy University Research Symposium," Troy University Sorrell College of Business, Dothan, AL. (April 1, 2009 - April 2, 2009).

Workshop, "Time Management Training," Troy University, Troy, AL. (March 19, 2009).

Workshop, "Management Training: Supervisory Skills Training," Troy University, Troy, AL. (February 3, 2009 - February 5, 2009).

Workshop, "Servant Leader/Manager Training: Listening to Understand," Troy University, Troy, AL. (January 22, 2009).

Workshop, "Excel Level II," Troy University, Troy, AL. (July 16, 2008 - July 17, 2008).

Conference Attendance, "the 3rd International Conference on Service Management," Penn State, The School of Hospitality Management, State College, PA. (May 8, 2008 - May 10, 2008).

Conference Attendance, "Troy University Research Symposium," Troy University Sorrell College of Business, Sandestin, FL. (February 16, 2008 - February 18, 2008).

TEACHING

Teaching Experience

Troy University

BUS 1101, Introduction to Business, 5 courses.
BUS 3382, Business Communications, 3 courses.
BUS 4494, Guided Independent Study, 1 course.
IHM 6625, Specialized Study in International, 1 course.
IHM 6626, Specialized Study in International, 1 course.
IHM 6627, Specialized Study in International, 1 course.
MBA 6625, Specialized Study in the Area of, 1 course.
MGT 3371, Principles of Management, 2 courses.
MGT 3372, Hospitality Management, 22 courses.
MGT 3374, Hotel Management, 7 courses.
MGT 3377, Domestic & International Tourism, 7 courses.
MGT 4466, Restaurant Management, 6 courses.
MGT 4493, Guided Independent Study, 1 course.
MGT 4494, Guided Independent Study, 1 course.
MKT 4487, Hospitality Marketing, 5 courses.

RESEARCH

Published Intellectual Contributions

Refereed Journal Articles

- Findley, H. M., Vardaman, D. L., He, P. (2012). A hostile sexual harassment: a legal update. *To appear in Journal of Legal Issues and Cases in Business.*
- He, P., Murrmann, S. K., Perdue, R. R. (2012). Management Commitment and Employee Perceived Service Quality: The Mediating Role of Affective Commitment. *The Journal of Applied Management and Entrepreneurship*, 17(3), 75-92.
- Findley, H. M., Dodd-Walker, E., Vardaman, D. L., He, P., Garrott, S. C. (2011). Hostile Racial Environment: How Hostile does it have to be. *Journal of Business and Behavioral Sciences*, Vol. 23(1), pg. 86-95.
- Findley, H. M., Dodd-Walker, E., Vardaman, D. L., He, P., Wheatley, R. L. (2011). Hostile Sexual Environment: How Hostile does it have to be. *AEPP International Journal*, Three(1), 20-32.
- He, P., Findley, H. M., Mosley, G. G. (2010). Attracting and Retaining Business Travelers in the Mid-Priced Hotel Segment. *Troy University Business and Economic Review*, 33(1), 18-24.
- He, P., Murrmann, S. K., Purdue, R. R. (2010). An Investigation of the Relationships among Employee Empowerment, Employee Perceived Service Quality, and Employee Job Satisfaction in a U.S. Hospitality Organization. *Journal of Foodservice Business Research*, 13(1), 36.

Conference Proceedings

- Findley, H. M., Vardaman, D. L., He, P. (2012). *A hostile sexual harassment: a legal update*. Las Vegas Conference Proceedings: ABRI.

- He, P., Murrmann, S. K., Perdue, R. R. (2011). In B. van der Rhee & Victorino (Ed.), *Management commitment and employee perceived service quality: The mediating role of affective commitment* (Advances in Service Quality, Innovation and Excellence, Proceedings of The 12th International Research Symposium on Service Excellence in Management ed., pp. 533-542). Ithaca: Center for Hospitality Research, School of Hotel Administration, Cornell University.
- Findley, H. M., Dodd-Walker, E., Vardaman, D. L., He, P., Garrott, S. C. (2011). *Hostile Racial Environment: How Hostile does it have to be*. Las Vegas: American Society of Business and Behavioral Sciences.
- Findley, H. M., Dodd-Walker, E., Vardaman, D. L., He, P., Wheatley, R. L. (2010). *Hostile Sexual Environment: How Hostile does it have to be* (vol. Fall). AEPP International Conference.
- He, P., Murrmann, S. K., Purdue, R. R. (2009). *Exploring Cultural Diversity in an American Resort Company*. Houston, TX: Hospitality Industry Workplace Diversity Conference.
- He, P., Findley, H. M. (2009). *Understanding the Needs and Wants of the Business Travelers*. Troy, AL: Troy University.
- He, P., Murrmann, S. K., Purdue, R. R. (2008). *An Investigation of the Relationships among Employee Empowerment, Employee Perceived Service Quality and Job Satisfaction*. State College, PA: the 3rd International Conference on Service Management.

Presentations Given

- Findley, H. M., Vardaman, D. L., He, P., ABRI, "A Hostile Sexual Harassment: A legal Update." (October 2012).
- He, P. (Presenter & Author), Murrmann, S. K. (Author Only), Perdue, R. R. (Author Only), The 12th International Research Symposium on Service Excellence Management, "Management Commitment and Employee Perceived Service Quality: The Mediating Role of Affective Commitment," Center for Hospitality Research, School of Hotel Administration, Cornell University. (June 3, 2011).
- He, P. (Presenter & Author), Murrmann, S. K. (Author Only), Perdue, R. R. (Author Only), Hospitality Industry Diversity Conference, "Exploring cultural diversity in an American resort company," Hospitality Industry Diversity Institute at Hilton College, University of Houston. (June 4, 2009).
- He, P., Findley, H. M., Troy University Business Research Symposium, "Understanding the Needs and Wants of the Business Travelers," Troy University/Sorrell College of Business. (April 2, 2009).
- He, P. (Presenter & Author), Murrmann, S. K. (Author Only), Perdue, R. R. (Author Only), 3rd International Conference on Service Management, "An Investigation of the Relationships among Employee Empowerment, Employee Perceived Service Quality and Job Satisfaction," The Penn State School of Hospitality Management. (May 9, 2008).
- He, P. (Presenter & Author), Murrmann, S. K. (Author Only), Perdue, R. R. (Author Only), 13th Annual Graduate Education & Graduate Student Research Conference in Hospitality & Tourism, "An Investigation of the Relationships among Employee Empowerment, Employee Perceived Service Quality and Job Satisfaction," Rosen College of Hospitality Management. University of Central Florida. (January 2008).

Research in Progress

"Part-Time Employee Commitment"

The study is to analyze if part-time employees are satisfied with their jobs, committed to their organization, and how training would play a role mediating job satisfaction and affective commitment.

SERVICE

University Service

Committee Member, Hotel Certificate Program. (September 13, 2013 - Present).

Attendee, Convocation. (August 9, 2013).

Faculty Advisor. (June 19, 2013).

Attendee, Graduation. (May 10, 2013).

Committee Member, HSTM Faculty Search Committee. (February 1, 2013 - April 9, 2013).

Promoting HSTM program to high school graduates, Spring Trojan Day. (March 23, 2013).

luncheon and meeting, Comoros Visitation. (February 4, 2013 - February 5, 2013).

Committee Member, HTM Program. (March 2012 - 2012).

Attendee, Graduation. (December 14, 2012).

Faculty Mentor. (August 13, 2012 - October 16, 2012).

Attendee, Convocation. (August 12, 2012).

Faculty Mentor. (May 28, 2012 - July 29, 2012).

Attendee, Graduation. (July 27, 2012).

Special Institutional Assignment, Disney - Troy International Program. (August 19, 2011 - February 10, 2012).

College Commercial Filming. (October 4, 2011).

Attendee, Convocation, 2011 New Student Odyssey Convocation. (August 14, 2011).

Attendee, Convocation, Faculty Convocation. (August 12, 2011).

Attendee, Graduation. (May 6, 2011).

Attendee, Graduation. (December 10, 2010).

Guest Speaker. (November 3, 2010).

Campus Litter Clean-up Day. (August 28, 2010).

Attendee, Convocation. (August 6, 2010).

Attendee, Meeting. (August 6, 2010).

eCampus, BUS 1101_ECOURSE_DEV. (January 15, 2010 - July 15, 2010).

Attendee, Graduation. (May 7, 2010).

curriculum map, Dr. Eren Ozgen Adalier, DCC. (March 29, 2010 - April 1, 2010).

Conference-Related, Troy University Research Symposium. (February 25, 2010 - February 27, 2010).

DCC, DCC. (December 10, 2009 - January 13, 2010).

2009 Fall Trojan Day, 2009 Fall Trojan Day. (2009).

Visiting Scholars Mentor, Mentor for Visiting Scholars. (August 10, 2008 - December 25, 2009).

Attendee, Graduation. (December 11, 2009).

Quality Assurance Initiative. (November 10, 2009 - November 20, 2009).

Volunteering for Homecoming 2009 SCOB Tent, Homecoming 2009. (October 24, 2009).

Attendee, Convocation. (August 7, 2009).

Guest Speaker, Phi Gamma Nu Business Fraternity at Troy University. (April 29, 2009).

Assisting with the translation of documents (Confucius Institute). (March 13, 2009 - March 23, 2009).

Attendee, Convocation. (August 8, 2008).

Attendee, Orientation. (August 7, 2008).

Assisting with the Disney World Internship Programs. (March 2008 - May 2008).

Professional Service

Reviewer, Journal Article, International Journal of Contemporary Hospitality Management. (September 9, 2013 - October 8, 2013).

Reviewer, Journal Article, International Journal of Hospitality Management. (August 28, 2012 - October 7, 2012).

Reviewer, Journal Article, International Journal of Contemporary Hospitality Management. (September 5, 2012 - October 4, 2012).

Reviewer, Journal Article, British Journal of Economics, Management & Trade. (August 23, 2012 - September 6, 2012).

Reviewer, Book, Pearson Education. (June 8, 2011 - July 1, 2011).

Reviewer, Journal Article, International Journal of Hospitality Management, Elsevier, Florida. (July 4, 2009 - August 7, 2009).

Public Service

Volunteer, Special Olympic State Games, Troy, AL. (May 19, 2012).

Volunteer, Special Olympic Alabama 2011, Troy, Alabama. (May 21, 2011).

Volunteer, Special Olympics 2010 Alabama State, Troy, AL. (May 14, 2010 - May 15, 2010).

Volunteer, Special Olympics 2009 Alabama State, Troy, AL. (May 16, 2009).

Volunteer, Special Olympics 2008 Alabama State, Troy, Alabama. (May 17, 2008).

Volunteer, Troy Festival 2008, Troy, AL. (April 2008).

Consulting

American Council on Education. (August 19, 2013 - August 21, 2013).

American Council on Education. (January 22, 2013 - January 24, 2013).

American Council on Education. (June 20, 2012 - June 27, 2012).

American Council on Education. (November 30, 2011 - December 1, 2011).