

Technical Requirements for Canvas



Educational Technology

This guide provided the minimum technical requirements
for Canvas

Troy University

Troy, Alabama 36082

Created: 01/03/2010

Last Updated: 08/03/2017

Hardware/Platform	Microsoft Windows			
Operating System	Windows 7 Service Pack 1	Windows 8.1	Windows 10 Version 1703 (Creators Update)	
Total RAM	16 GB			
Web Browsers	Chrome Version 60.0 or later and Firefox 54.0 or later			
CPU	Intel Pentium III/AMD Athlon processor (1GHz+)			
Screen Size	1024 x 768 (minimum of 800x600)			
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)			
Adobe Reader	Adobe Reader DC			
Adobe Flash	Version 26.0.0.137 or later			
Hardware/Platform	Apple Macintosh			
Operating System	OS X 10.10 Yosemite	OS X 10.11 El Capitan	macOS 10.12 Sierra	macOS 10.13 High Sierra
Total RAM	4 GB			
Web Browser	Chrome Version 60.0 or later and Firefox 54.0 or later			
CPU	Intel (1GHz+)			
Screen Size	1024 x 768 (minimum of 800x600)			
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)			
Adobe Reader	Adobe Reader DC			
Adobe Flash	Version 26.0.0.137 or later			
Hardware/Platform	Chromebook			
Operating System	chromeOS 59.0		chromeOS 60.0	
Total RAM	1 GB			
Web Browser	Chrome Version 59.0		Chrome Version 60.0	
CPU	2 GHz+			
Screen Size	1024 x 768 (minimum of 800x600)			
Internet Speed	Minimum of 512kbps (Cable Broadband or DSL connection)			
Important Notes:				
Screen Readers	<ul style="list-style-type: none"> • VoiceOver <ul style="list-style-type: none"> ○ Macintosh ○ https://www.apple.com/accessibility/mac/vision/ • JAWS <ul style="list-style-type: none"> ○ Windows ○ http://www.freedomscientific.com/Products/Blindness/JAWS • NVDA <ul style="list-style-type: none"> ○ Windows ○ https://www.nvaccess.org/ • ChromeVox <ul style="list-style-type: none"> ○ Windows and Macintosh and ChromeOS ○ http://www.chromevox.com/installing.html 			

The following technologies are NOT supported:

- Internet Explorer 6 and Internet Explorer 7 and Internet Explorer 8
- Internet Explorer 9 and Internet Explorer 10
- Firefox 1.x, 2.0, 3.0, and 3.5
- Safari 2.0, 3.x (or any version on Windows)
- Mac OS X 10.4 "Tiger"
- Mac OS X 10.5 "Leopard"
- Mac OS X 10.6 "Snow Leopard"
- Mac OS X 10.7 "Lion"
- Mac OS X 10.8 "Mountain Lion"
- Mac OS X 10.9 "Mavericks"
- Windows XP Service Pack 3
- Windows Vista Service Pack 2
- Windows 7 (No Service Pack)
- Windows 8.0 (No Service Pack)
- Java 5 and Java 6 and Java 7

Internet Explorer 11 is only supported on Windows 7 and Windows 8.1 versions.

Microsoft Corporation support:

- Windows 7 Service Pack 1 (SP1)
 - Mainstream support ended January 12, 2015.
 - Extended support ends January 14, 2020.
- Windows 8.1
 - Mainstream support ends on January 9, 2018.
 - Extended support ends on January 10, 2023.
- Windows 10 Version 1703 (Creators Update)
 - Mainstream support until October 13, 2020
 - Extended support until October 14, 2025

<http://windows.microsoft.com/en-us/windows/products/lifecycle>