

LYNSEY A MADISON

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EDUCATION

Ph.D. in Nutrition, Dietetics and Hospitality Management **2014**

Auburn University, Auburn, AL

Dissertation: "Uniting Motives and Satisfaction Through the Kano Method to Improve Volunteer Management in Alabama Events"

M.S. in Human Environmental Sciences **2008**

The University of Alabama, Tuscaloosa, AL

Emphasis in Restaurant Hotel Management

B.S. in Hotel Restaurant Management **2005**

University of Missouri, Columbia, MO

AWARDS

Graduate Teaching Assistant, Auburn University 2009 – 2011

Preparing Future Faculty Fellow, Auburn University 2010 – 2011

Human Sciences Scholarship, Auburn University 2009 – 2010

Graduate Research Assistant, Auburn University 2008 – 2009

Campus Dining Services Scholarship, University of Missouri 2004 – 2005

Diversity Award Scholarship, University of Missouri 2001 – 2005

TEACHING EXPERIENCE

Assistant Professor **Fall 2014 - Present**

Troy University, Troy, AL

College of Health and Human Services

School of Hospitality, Sport and Tourism Management

Courses Taught:

- HSTM 3355 Introduction to Hospitality, Sport, & Tourism Management
- HSTM 3330 Festivals and Special Events
- HSTM 3372 Hospitality Management
- HSTM 4425 Human Resource Management in Hospitality
- HSTM 3301 Social Psychology of Leisure
- HSTM 4450 Event Management in Hospitality, Sport, & Tourism Management
- HSTM 4466 Restaurant Management
- HSTM 4420 Revenue Management in Hospitality

Teaching Assistant**Spring 2009 - Spring 2011**

Auburn University, Auburn, AL

College of Human Sciences

Department of Nutrition, Dietetics, & Hospitality Management

Courses Taught:

- HRMT 2400 Food Production in Hospitality
- HRMT 1010 Introduction to Hospitality Management

Teaching Assistant**Spring 2008**

The University of Alabama, Tuscaloosa, AL

College of Human Environmental Sciences

Department of Human Nutrition & Hospitality Management

Course Taught:

- RHM 241 Management of Food and Beverage Operations

CONFERENCE PRESENTATIONS

2015 Graduate Education & Graduate Student Research, Annual Meetings, January 2015

PROFESSIONAL EXPERIENCE

The University of Alabama Culverhouse College of Commerce, Tuscaloosa, AL

Assistant Events Coordinator**2013 – 2014**

Assist event coordinator in planning events and meetings, schedule meeting space, file and manage event details and complete registration prior to and during events. Build meeting materials online book. Staff advisor for the Culverhouse Ambassadors.

DCH Regional Medical Center, Tuscaloosa, AL

Nutrition Services**2012 – 2013**

Expedited patient food orders from the kitchen to the patient's room, trained new employees, and worked with catering. Implemented a streamlined catering reservation system.

The University of Alabama Law School, Tuscaloosa, AL

Events Intern**2010 – 2011**

Assisted event coordinator in planning events and meetings, sending save-the-dates and invitations, filing and managing event details and completing registration prior to and during events.

Holiday Inn Express, Tuscaloosa, AL
Assistant Front Desk Manager **2005 – 2011**

Provided assistance with group events, oversaw customer relations, trained new hires and assisted with other departments as needed including cleaning rooms and managing the breakfast operations.

Rollins Dining Hall, Columbia, MO
Student Supervisor **2003 – 2005**

Oversaw twenty customer service attendants by training in various positions, assigning responsibilities and filling in during breaks, worked with cooks and managers to feed 800-1000 people a meal and ensured health and safety requirements were followed.

Rollins Dining Hall, Columbia, MO
Customer Service Attendant **2001 – 2003**

Worked in various positions within the dining hall including: operating the cashier, stocking beverages, serving entrees and preparing food orders.

University of Missouri, Columbia, MO
Tour Guide **2003 – 2005**

Recruited students to the University of Missouri by: scheduling and giving tours, answering prospective students and parents' questions and sending follow-up letters.

EVENT PROJECTS

College of Health & Human Services Homecoming
 Troy University, Troy, AL **2014**

Culverhouse Board of Visitors Meetings
 The University of Alabama, Tuscaloosa, AL **2014**

Culverhouse Board of Visitors Meetings
 The University of Alabama, Tuscaloosa, AL **2013**

Culverhouse Polo Match
 The University of Alabama, Tuscaloosa, AL **2013**

Culverhouse Commerce Executive Society Pre-game Meals

The University of Alabama, Tuscaloosa, AL 2013

Alabama Hall of Fame Induction Ceremony

The University of Alabama, Tuscaloosa, AL 2013

Culverhouse Staff Appreciation Lunch

The University of Alabama, Tuscaloosa, AL 2013

Culverhouse Board of Visitors Spouse Tours

The University of Alabama, Tuscaloosa, AL 2013

Alabama Hall of Fame Induction Ceremony

The University of Alabama, Tuscaloosa, AL 2013

Back to School Faculty and Staff Party

The University of Alabama, Tuscaloosa, AL 2010

Law School Homecoming and Reunion

The University of Alabama, Tuscaloosa, AL 2010

Law School Commencement Reception

The University of Alabama, Tuscaloosa, AL 2010

Faculty and Staff Holiday Party

The University of Alabama, Tuscaloosa, AL 2010

Hospitality Gala "An International Affair": Marketing team leader

Auburn University, Auburn, AL 2010

Hotel Restaurant Management Career Fair

Auburn University, Auburn, AL 2009

Academic Awards and Banquet

University of Missouri, Columbia, MO 2005

UNIVERSITY COMMITTEES

Educational Programs Committee 2013 – 2014

The University of Alabama, Tuscaloosa, AL

Traffic Appeals Board Committee 2010 – 2011

Auburn University, Auburn, AL

Graduate Student Council Senator 2009 – 2011

Auburn University, Auburn, AL

MEMBERSHIPS/CERTIFICATIONS

Golden Key International Society

ServSafe Certified